

**Patient Participation Group**  
**34<sup>th</sup> Meeting - 28<sup>th</sup> February 2017**

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Those Present : - Sheila Pearson, Diane Westray, Francesca Wall,  
Elizabeth Carless, Jeremy Pinner and Dr Lynette Hykin.

Apologies :- Maria Power, Heather Dempsey, Alex Britton,  
Angela Townsend and Victoria Bellamy.

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The minutes of the last meeting on 10<sup>th</sup> January 2017 were agreed.

**1) Availability of Wi fi in the waiting rooms.**

We were informed that there had been some hiccups in the provision of Wi fi in the waiting rooms. There had been two inspections to find the fault but the engineers were unable to resolve the problem and were coming back to put matters right. Jeremy said that they were half way there.

**2) Mental Health Provision in the Practice and Chiltern CCG**

Dr Hykin informed us that the mental health care provision in South Bucks was particularly bad. There was no provision of mental health services for children. The practice used to have funding and access to two clinic days per week but this has been withdrawn.

The Psychiatric Community Nurse used to visit the practice and the G.P's could discuss any difficulties patients were experiencing with them but they no longer came.

### **3) Gas Leak**

Jeremy told us that there had been concern over a gas leak at the Chequers surgery. The gas had to be turned off and there was no heating for two days. Some pipe work had to be renewed by British gas.

### **4) Practice Nurses**

THE Practice were short of nurses and were having difficulty recruiting. Nurse Paula Rock was having a revalidation at the John Radcliffe Hospital in Oxford.

The Practice had taken on another Health Care Assistant but she had left after 6 months.

The Valiant nurse, who had proved such a success with her own case load of vulnerable, frail elderly and vulnerable patients, had only another 9 months of being fully funded. After this time she will only be part funded by the CCG.

### **5) Breast Cancer and preventative measures.**

Dr Hykin came to the meeting with the express purpose of asking the PPG to assist in making patients aware of the hereditary, familial link with breast cancer.

There is a new service being provided for patients who are deemed at risk of breast cancer i.e. if they have two close family members who have suffered with breast cancer.

These patients should seek help from their G.P. who will provide them with a questionnaire about their family history. With the patient's consent the information will be sent to the Genetic Assessment clinic in Oxford where their risk will be assessed. The G.P. will get a written risk report and for those at risk, the clinic will recommend treatment.

Medication can now be given, which can drastically reduce the risk of breast cancer up to 75%.

NICE recommends this service.

**The group discussed the situation and suggestions were made.**

- a) To include the information in articles on Health Care in the Hughenden and Cryers Hill News and the Naphill Gazette. This has now been done.
- b) To have our forth coming health talk on Breast Cancer rather than Pain. This would then include the Chequers patients where there is no formal Prestwood News magazine but an email system of news items.

To postpone the talk on pain until the next time i.e. the Autumn.

We could then promote the breast cancer programme over the next months rather than leave it until the Autumn.

**6) Date for the forth coming Talk on Health.**

We had been given two dates that the hall will be available Wednesday 26<sup>th</sup> April or 3<sup>rd</sup> May.

It was decided to choose the 3<sup>rd</sup> May as a number of the group could not make the 26<sup>th</sup> April.

**The next PPG meeting is to be held at 6.30pm on 25<sup>th</sup> April 2017 at the Hughenden Valley Surgery.**

**Elizabeth Carless**

If anyone has something they would like to discuss please could they inform me.

I would like to mention the maternity services.

Carers Bucks Diabetes hub.

The Breast Cancer talk on the 3<sup>rd</sup> May.



