

**Patient Participation Group**  
**39<sup>th</sup> Meeting – 31<sup>st</sup> October 2017**

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Those Present :- Paul Day, Maria Power, Diane Westray, Francesca Wall,  
Anne Smart, Jeremy Pinner and Elizabeth Carless.

Apologies from :- Victoria Bellamy, Angela Townend ,Sheila Pearson and  
Dr Aryn Kanji.

Sheila has resigned from the Group as she has left the area to live in Marlow.

A big thank you to Sheila, who has been an active member of the group since it started in January 2012.

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**The Last Meeting Minutes – 19<sup>th</sup> September 2018**

Anne Smart gave an update of the progress of the Hughenden Parish Street Association initiative for the elderly, frail and vulnerable.

The Vicar, The Reverend, Keith Johnson is to continue holding a coffee morning on a Monday morning for those who need support or friendship.

A speaker for the 29<sup>th</sup> November Talk was to be confirmed. Approaches have been made to the Cardiac Department at Wycombe General Hospital.

The minutes were agreed.

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The HPSA organizer reported that an elderly confused patient had a fall. The Practice nurse visited, assessed the patient and called an ambulance for the patient to be taken to Stoke Mandeville Hospital. The patient was discharged back home in the middle of the night to an empty house.

A member of the PPG, our group who works for the Adult and Social Care Team said this should never have happened it was against their protocol. This event should be highlighted and reported back to the hospital.

### **Staffing Levels.**

Mr Pinner reported that the practice has a shortage of staff. They need to recruit two receptionists, a dispenser, an I.T. administrator and a medical secretary.

The Valiant Nurse is still working with the Practice with her work load increasing. She is a valued member of the staff and the Practice hopes her funding will continue.

### **Clusters within the Clinical Commissioning Group.**

Jeremy Pinner informed us that there is to be an “Accountable Care System” in Aylesbury and Oxford.

Primary Care is to be redesigned with health and social care working more closely together.

With plans for “clustering” small groups of similar G.P. Practices with the same demographics. They will care for between 25 – 30,000 patients.

The plan is for our locality to include the Chalfonts, Amersham, Prestwood and Chesham, which involves nine practices.

Amersham Hospital may be included.

### **Concern over the list size at Prestwood and Hughenden.**

There is some concern over the list size at both ends of the Practice.

There are too many registered at Hughenden and not enough at Prestwood, i.e 7,200 patients at Hughenden to the 5000 at Prestwood. This causes a shortage of appointments at Hughenden with Patients being offered appointments at Prestwood.

### **The next meeting is to be held on 9<sup>th</sup> January at 6.30pm at Hughenden.**

Elizabeth Carless will email the Group, nearer the time, about the organisation of the forthcoming talk on 29<sup>th</sup> November.

Elizabeth Carless

For discussion at the next meeting . Diagnosis of cancer. Shared care.