

Patient Participation Group
38th Meeting - 19th September 2017

Those Present :- Sheila Pearson, Maria Power, Paul Day, Anne Smart, Victoria Bellamy,
Jeremy Pinner, Elizabeth Carless and Dr A. Kanji Apologies from :- Diane Westray,
Francesca Wall and Angela Townend.

The points raised in the last minutes were discussed and the minutes agreed..

- 1). Lack of available appointments and choice of preferred clinician.
Waiting 3-4 weeks for non-urgent appointment. Difficult for patients who are requested to see a Doctor to renew their prescriptions
- 2). Hughenden Parish Community Care Scheme.
The scheme is being piloted in Hughenden Valley by Natalie Judson of Bucks County Council. A neighbourly watch for the elderly and vulnerable to point them in the right direction to the various agencies for support and help. Keeping them at home with help rather than Sinking into declining health and hospitalisation
Anne Smart informed us that she had volunteered and been accepted as the Ward co-ordination for Hughenden. They had launched the new initiative on Wednesday, 18th August 2017. Street representatives for some roads in Hughenden were being sort.

The Hughenden Valley Community Shop are holding a Coffee companions hour where Carers can bring someone they care for to meet others.
The Vicar, The Reverend, Keith Johnson, is to hold a meeting hour on a Wednesday Morning for the month of October in the coffee shop.
- 3). We were informed that Funding was the clinical responsibility of the Practice and they were putting in place proper protocols in the event that something goes wrong.
- 4). A request was made for a PPG notice board at the Chequers Surgery. Jeremy said he would look into it and provide one.
- 5). Patients were asked to fill in a questionnaire at the Flue vaccination days to give Permission for the 1st level Automatic Government information data.
Sharing information about allergies and medication.
General data collection re illnesses and medical conditions.
The 2nd Level will give permission for clinicians to have a snapshot of medical history From the last two consultations with their GP.
- 6). PPG Talk on 29th November.
DR Neil Evans was not able to make a Wednesday evening for his talk on pain. He is very willing to do so at a later date on another evening. We are not able to have Hughenden Village Hall other than a Wednesday so possibly we could ask Prestwood Village Hall or Great Kingshill, if they could accommodate us.
I have approached The Cardiac Department at Wycombe General Hospital to ask if one of The Consultants would be willing to talk on " The Heart , cardiac conditions and their

Treatment . Dr DePalma has kindly agreed to come.

- 7). Dr Kanji informed us that he has decided to retire at the end of November.
The practice had interviewed various candidates for his position and had selected a Doctor, who he knew to be extremely well qualified.
She is to work in the mornings at Prestwood.
We are sad to lose Dr Kanji and wish him well in his retirement.
We look forward to meeting his replacement.

The next meeting will be held on Tuesday, 31st October at 6.30pm at Hughenden Surgery.

Elizabeth Carless.

For discussion - arrangements for the forthcoming Talk.